

# Common Problems

This pages describes common problems encountered during deployment and operation of the system. These are **not bugs** of the midPoint product, but rather a customization/administration issues. This pages also describes a usual cause of the problems.

## Action: Import object


- ERROR: Object with oid 'null' is not valid, reason: XML Parse error: Content is not allowed in prolog. (line 1 col 1).
  - Most likely caused by an illegal character before <xml ...
- ERROR: Object with oid 'null' is not valid, reason: XML Parse error: The processing instruction target matching "[xX][mM][IL]" is not allowed. (line 1 col 7).
  - Most likely caused by an illegal character before <xml ...

## SSL Setup

- `java.security.InvalidAlgorithmParameterException: the trustAnchors parameter must be non-empty`
  - This strange message usually indicates a missing keystore or a missing trusted root CA certificate in the keystore. See [Keystore Configuration](#).

## Active Directory

- `java.lang.RuntimeException: The authentication mechanism is unknown.`
  - This strange message indicates a problem with resource configuration. Please check that `LDAPHostName` attribute does **not** contain a port.
- `java.lang.RuntimeException: The server is unwilling to process the request. (Exception from HRESULT: 0x80072035)`
  - This error may indicate that the password set by midPoint is not complex enough to be allowed by Active Directory. For example you are using value of some user attributes in the password.
- Security violation: `org.identityconnectors.framework.common.exceptions.PermissionDeniedException(Error modifying LDAP entry ...) unwillingToPerform: 0000052D: SvcErr: DSID-031A12D2, problem 5003 (WILL_NOT_PERFORM), data 0?? (53)).`
  - User is trying to use his/her name/surname/loginname as part of the password.

 **MID-1657** - Value policy: excluding user/account properties 